



THE ART OF SIDING



50 YEAR LIMITED WARRANTY AGAINST WOOD DECAY

In accordance with and subject to the terms and conditions of this warranty, wood siding and paneling products sold by GROUPE SIDEX Inc. are covered by a limited warranty against perforations caused by decay, for a period of 50 years, starting from the date of purchase.

1. Warranty limitations:
 - 1.1 Warranty is conditional upon compliance with the installation instructions provided with the product, as specified in the warranty documents regarding the coating.
 - 1.2 The warranty does not apply to the edges of improperly installed nails, poorly protected joints or to repairs carried out improperly.
 - 1.3 Normal maintenance touch-ups must be made regularly to ensure that this warranty remains in effect. Any wood that is not properly maintained by the owner can not be covered for the purposes this warranty.
 - 1.4 Wood is a living, natural product, therefore the natural variations and physical characteristics of wood such as warping, cracking, knots, resin, mineral or bacterial staining etc. can not be covered by this warranty.
 - 1.5 Damage to the product resulting from improper handling, improper installation, improper storage, product modifications, lack of maintenance or improper maintenance, accidental damage, the use of harmful chemicals, improper use of the touch-up paint, structural movements, the growth of mold and surface spores or natural disasters are not covered by this warranty.
 - 1.6 The warranty is limited to the replacement a of siding quantity that is sufficient to replace the damaged or defective surface under this document. GROUPE SIDEX Inc. reserves the right to carry out an inspection before any repair or alteration to the product to confirm the presence of a non-standard occurrence, as covered by this warranty.

This warranty excludes all other direct or indirect damages, costs and expenses of any nature whatsoever relating to the product or this warranty, such as labour, membranes, construction paper, fasteners, caulking, etc.

2. If the product appears to be defective in any way before it is installed, it is the responsibility of the purchaser not to proceed with the installation and to communicate with GROUPE SIDEX Inc. as soon as possible. No product will be replaced, and therefore covered, if it was already defective or altered in any way whatsoever upon installation.
3. If a claim should be made following a defect covered by this warranty, it must be made within thirty (30) days following the discovery of the said defect by contacting GROUPE SIDEX Inc. The applicant must provide the information and supporting documents, such as photos and a copy of the invoice, required for GROUPE SIDEX Inc. to investigate the claim. GROUPE SIDEX Inc. reserves the right to carry out an inspection before any repair or alteration to the product to confirm the presence of a non-standard occurrence, as covered by this warranty.
4. This warranty can not be transferred or assigned to the subsequent purchaser of the residential or commercial building on which the product was installed.
5. Coastal areas include exceptions.

The above-mentioned warranty is effective on all products purchased as of **December 1, 2019**.